SQT

TRAINING THAT DEVELOPS *REAL* CAPABILITY











ISO 9001 Foundation (QMS)

Q013

ISO 9001 Foundation (QMS)

This course is based on ISO 9001:2026. We will provide guidance on the changes from ISO 9001:2015 and what they may mean for organisations during the course.

This practical one-day course gives learners a clear and detailed insight into ISO 9001 and how an effective Quality Management System supports an organisation. Learners explore the principles of Quality Management and the structure of ISO 9001 and develop an understanding of the requirements contained within clauses 4 to 10.

The course moves beyond simply explaining the standard. Through facilitation, discussion, practical exercises and accelerated learning techniques, learners consider how ISO 9001 applies within real organisations. The interactive training style helps learners build confidence in interpreting QMS requirements and applying their learning in their own workplace.

Duration & Price

Duration: 1 day
Public Virtual Training: £375
Delivery mode: This programme is available In-Company, and via Public Virtual Training

Dates & Locations

Date	Venue	
11 Jan 2027	Virtual	Book Date
26 Apr 2027	Virtual	Book Date

In-Company Training

Please contact us for more information on our In-Company training options

What's covered?

This one-day workshop introduces the core concepts behind quality management before taking learners through the structure and requirements of ISO 9001. The training is practical, fast-paced and interactive with opportunities for learners to discuss how the requirements apply within real organisational settings.

Topics include:

- What quality means in an organisational context
- Benefits of an effective Quality Management System
- Common assumptions and misconceptions about ISO 9001
- The seven Quality Management Principles
- The 10-clause structure of ISO 9001
- Detailed consideration of the requirements within clauses 4 to 10 - Context of the organisation, Leadership, Planning, Support, Operation, Performance evaluation, Improvement
- Applying the process approach
- QMS documentation and structure

The emphasis throughout is on practical understanding rather than simply learning the wording of the standard. Public courses enable learners to share perspectives across organisations and industries while In-Company delivery can be customised around the organisation's own QMS documentation and examples.

Who should participate?

This course is designed for anyone involved in the design, implementation, management or auditing of a Quality Management System based on ISO 9001. It is particularly valuable for learners who are new to QMS requirements as well as experienced professionals who want to refresh or update their knowledge.

Typical learners include:

- **Internal Auditors:** Individuals who plan, conduct or support QMS audits and want to approach their role with increased knowledge and confidence
- **System Managers:** Those responsible for implementing, maintaining or improving an ISO 9001 Quality Management System
- **Improvement Leaders:** Professionals who identify gaps and improvement opportunities and support an effective and compliant QMS
- **External and Supplier Auditors:** Personnel conducting second-party audits who need to evaluate suppliers effectively and professionally
- **Quality Managers and Quality Engineers:** Those responsible for quality activities and QMS performance
- **Department Managers and cross-functional team members:** Those who need to understand how ISO 9001 requirements apply across their organisation

The course is also suitable for anyone seeking to consolidate existing experience or develop quality management knowledge that supports career development.

English Language Competency

A good standard of written and spoken English is important to engage effectively with this programme.

What will I learn?

On successful completion of this course, learners will be able to:

- Explain what a Quality Management System is and how it can benefit an organisation
- Describe the seven Quality Management Principles that underpin ISO 9001
- Explain the purpose and structure of the 10 clauses within ISO 9001
- Interpret the key requirements contained within clauses 4 to 10
- Relate ISO 9001 requirements to processes and activities within an organisation
- Apply the process approach when considering the operation of a QMS
- Identify opportunities to apply their ISO 9001 knowledge within their own organisation

These outcomes give learners a practical foundation for working confidently with ISO 9001 and for progressing to further quality management or auditor training.

How will I be assessed?

Assessment

Assessment takes place continuously throughout the course and is designed to confirm that learners are achieving the learning outcomes as the training progresses. Activities are completed individually and in teams and form part of the practical learning experience.

Assessment activities may include:

- Determining the benefits of quality management
- Applying the process approach
- Exploring the documentation structure of a QMS
- Completing an ISO 9001 knowledge quiz

All assessment takes place during course hours with no homework required. Full attendance and participation are required for successful completion.

How do we train and support you?

The course uses facilitated, practical learning rather than relying solely on presentation-based training. Accelerated learning techniques encourage interaction, discussion and collaboration and help learners put ISO 9001 requirements into context. Practical exercises build confidence and enable learners to test their understanding throughout the day.

Support includes:

- Pre-training consultation to understand organisational and learner requirements
- Customised course content for In-Company delivery where appropriate
- Integration of site-specific information such as the Quality Policy and QMS Scope into In-Company courses
- Practical individual and team exercises
- Course materials that support learning throughout the programme
- All coursework and assessment completed during course hours with no homework
- Access to experienced subject matter experts who can address practical questions and challenges
- On-site and live virtual delivery options for teams
- Scheduled live virtual public courses for individual learners

Class sizes are limited to **12 learners** to support personalised learning, participation and individual support.

This combination of expert facilitation, practical activities and focused learner support helps participants develop the confidence to apply their learning after the course.

How can you progress?

This foundation course provides learners with a strong basis for continuing their professional development in quality management and auditing.

Progression opportunities include:

- Internal QMS Auditor training
- QMS Lead Auditor training
- EMS ISO 14001 training
- OH&S ISO 45001 training

The knowledge developed during this course supports progression into more specialised management system and auditor training and helps learners build broader capability across quality, environmental and occupational health and safety management systems.

Tutors



John Collins
View Profile



Shane Curran
View Profile

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on CourseCheck.com, an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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SQT TRAINING THAT DEVELOPS *REAL* CAPABILITY

SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process Improvement
- Project & Programme Management

COMPLIANCE, STANDARDS & AUDITING

- Quality
- Environment & Energy Management
- Health & Safety
- Food Safety
- Life Sciences
- Laboratory
- Integrated Management Systems

LEADERSHIP & PERSONAL DEVELOPMENT

- Leadership & Personal Development
- Train the Trainer

QQI AWARD | IEMA APPROVED | CompEx Part of the JTL Group | FSPCA FOOD SAFETY PREVENTIVE CONTROLS ALLIANCE | CQI IRCA APPROVED TRAINING PARTNER | Chartered Institute of Environmental Health

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